Use of New Media for Public Health Messaging

Presenter: Salimah R. Walani, PhD, MPH, RN
Director of Global Health Programs
March of Dimes Foundation

Contributor: Beverly Robertson, MLS, MA National Director Pregnancy & Newborn Health Education Center at March of Dimes





@SalimahWalani

Objectives

By the end of this presentation, the participants will be able to:

- Appreciate what is happening in the social media and mHealth field for public health marketing and messaging
- Examine the reasons why we should use media for public health messaging
- Take away some tools to help us actively engage in public health campaigns using new media

What is New Media?



- A catch-all term that describes all forms of digital communications
- •Social communication, eTrade, eHealth, eLearning, mHealth, videos, over the internet
- May include traditional media- CDs, DVDs
- Using of tablets, PCs, laptops, smartphones, basic phones
- Constantly changing definition

What is the Nature of New Media?

- Monologue to dialog to campaign
- Allows for sharing knowledge, experiences, opinions
 - individual and organizational
- Encourages participation and ownership of a cause
- Is highly adaptable and constantly changing
- Capable of raising an issue so that it gets noticed
- Provides a low cost way to reach the masses



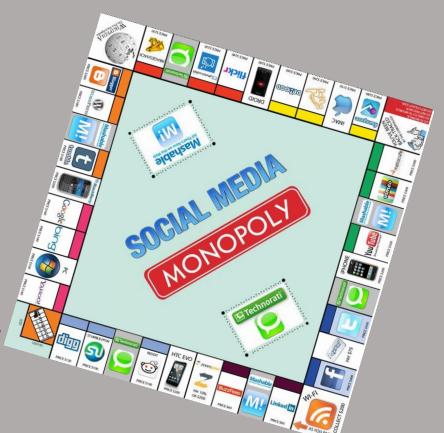
John Oliver: A genius in use of new media to raise important issues. E.g., tobacco, food waste

#Jeffwecan is a diseased lung

Types of people in this room

- A. Those who play the game
- B. Those who watch the game
- C. Those who don't even know the game is being played

What is your type?



What game is being played?



Test: True or False

- Approximately, half the world's population uses the internet
 - True 46%
- Globally more women own mobile phones compared to men
 - False
 - women are 14 % less likely to own a mobile phone
 - In South Asia the gap is 38%
- Worldwide more people have access to mobile phones than clean toilets
 - True
 - Of the world's seven billion people, six billion have mobile phones. However, only 4.5 billion have access to toilets or latrines

HEALTH

More People Have Cell Phones Than Toilets, U.N. Study Shows

Out of the world's estimated 7 billion people, 6 billion have access to mobile phones. Only 4.5 billion have access to working toilets

152

Pinit

By Yue Wang | March 25, 2013 | 27 Comments

In Share

On the eve of World Water Day last week, the U.N. offered a sobering statistic: according to its recent study, more people on earth have access to cell phones than toilets.

Tweet (1,566 S+1 (121

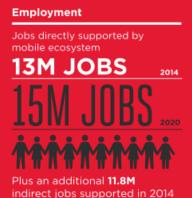
Out of the world's estimated 7 billion people, 6 billion have access to mobile phones. Far fewer only 4.5 billion people — have access to working toilets. Of the 2.5 billion who don't have proper sanitation, 1.1 billion defecate in the open, according to the study



Read Later

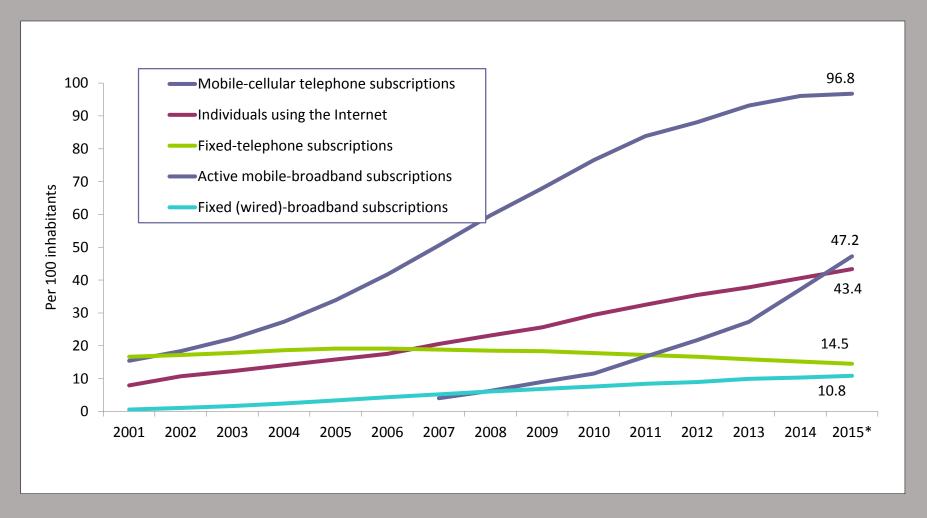






Good news, bad news

Global Information and Communication Technology (ICT) developments, 2001-2015



Source: Itu.int ICT facts and figures 2015

JAN 2015

INTERNET USE

REGIONAL INTERNET PENETRATION FIGURES





GLOBAL DIGITAL SNAPSHOT

A SNAPSHOT OF THE WORLD'S KEY DIGITAL STATISTICAL INDICATORS

TOTAL **POPULATION**

ACTIVE INTERNET USERS

ACTIVE SOCIAL MEDIA ACCOUNTS

UNIQUE **MOBILE USERS**

ACTIVE MOBILE SOCIAL ACCOUNTS











7.210 **BILLION**

3.010 **BILLION**

2.078 **BILLION**

3.649 **BILLION**

1.685 **BILLION**

URBANISATION: 53%

PENETRATION: 42%

PENETRATION: 29%

PENETRATION: 51%

PENETRATION: 23%



SHARE OF WEB TRAFFIC BY DEVICE

BASED ON EACH DEVICE'S SHARE OF TOTAL WEB PAGES SERVED

SHARE OF WEB PAGE VIEWS: LAPTOPS & DESKTOPS

SHARE OF WEB PAGE VIEWS: **MOBILE PHONES** SHARE OF WEB PAGE VIEWS: **TABLETS**

SHARE OF WEB PAGE VIEWS: OTHER DEVICES



we are social





62%

YEAR-ON-YEAR: -13%

YEAR-ON-YEAR: +39%

7%

YEAR-ON-YEAR: +17%

0.1%

YEAR-ON-YEAR: +18%

8ames play the



Who is your target audience?

- 1. Women of childbearing age
- 2. Teens
- 3. Non-English Speakers
- 4. Sometimes people who can not read
- 5. Health professionals
- 6. Families
- 7. Policy makers
- 8. Donors

Technology and Applications



FIGURE 2. Twelve Common mHealth and ICT Applications
Source: Labrique et al. Global Health: Science and Practice 2013 | Volume 1 | Number 2

By having an active social media presence for public health messaging, your organization can

- Pro-actively push health messages
- Answer questions
- Provide support for families in need
- Have a conversation with organizations like you
- Listen to public's concerns
- Promote events

And the list goes on....



Event Promotion



nacersano @nacersano - Nov 17

march of dim

Hoy es #WorldPrematurityDay Compartan este abrazo y difundemos el mensaje. Día Mundial del Nacimiento Prematuro.

View translation



March of Dimes @modhealthtalk Jul 27 Registration is now open for the 7th ICBD in the Developing World icbd2015.com #ICBDTanzania 7th International Conference on Birth Defects and Disabilities in the Developing World (ICBD)

Sentember 23/22/ 2015 Registration Now Open! Early Registration Deadline: AUGUST 7, 2015*

Presenters of accepted abstracts must reby: JULY Visit: www.ichdsoss.com Y: JULY 30, 2015+

VYLH-Philippines @vylhphilippines · Mar 2

Join the first World Birth Defects Day thunderclap #WBDDay #youthpower



Volunteer Youth Leaders for Health - Philippines

joins the world in celebration of the

Join the global thunderclap initiated by the March of Dimes. Visit bit.do/wbdday

Birth defects affect 1 in 33 infants worldwide.

It is a major cause of death in infants and young children. Babies who survive are at an increased risk for life-long disabilities.



for Disease Control and

income countries

ecision letter before









Health funding for research and programs using new

media f Ville S WORKING WITH THE UN | DONATE NOW | BLOG **UNITED NATIONS** Who We Are | What We Do | How To Help Connecting You with the United Nations Like 8.2k JOIN US Enter Email Address WHAT WE DO: UNITED NATIONS INNOVATION WORKING GROUP (IWG) CATALYTIC MHEALTH GRANTS PROGRAM Mobilizing Innovation for Global Health NIH Launches mHealth Grant Program PRINT THIS PAGE UNITED NATIONS INNOVATION WORKIN' MHEALTH GRANTS PROGRAM Share 0 Tweet 1 ShareThis 92 G+1 1 The Norwegian Agency for Development Cooperation (Norad) has m innovative mobile technologies to improve women's and children's Help Two departments within the National Institutes of Health have amounced grant programs are being made Two departments within the National Institutes of Health have amounted stant programs and the National Institute of Nursing Research and the National Institute of National Inst focused on funding mHealth research and development projects. The grants are being the National Institute of Fogarty International Center Advancing Science for Global Health Home **About Fogarty Funding Opportunities Grants Management** Global Health Resources Home > Fogarty Programs > Mobile Health (mHealth): Technology and Outcomes in LMICs All Programs Programs by Acronym Low and Middle Income Countries (mHealth) Biodiversity (ICBG) Status: Closed Bioethics Brain Disorders Announcement(s) Chronic Diseases (NCD-Lifespan) Expired announcement: Mobile Health: Technology and Outcomes in Low and Middle

Clinical, Opl and Health

Services (ICOHRTA)

Income Countries (R21) (PAR-14-028)

Deadlines

Reproductive Maternal and Newborn HealthmHealthfor examples

COMUNICAR

Use of videos for health education and healthcare worker training



https://www.youtube.com/watch?v=JGUFQOAeXVM

Health Phone

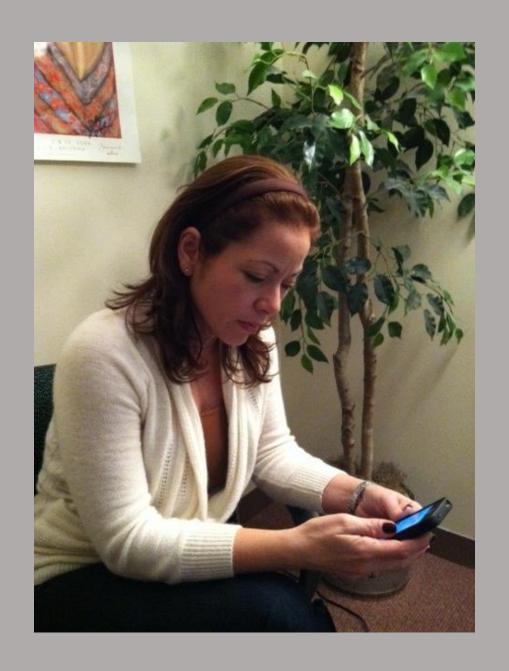


MAMA – Mobile Alliance for Maternal Action

http://www.mobilemamaalliance.org/

- Evidence-based adaptable messages in maternal, newborn and child health.
- Personalized, pregnancy and post-partum stage-based 2-3 text or voice messages/wk
- Started in Bangladesh, India, South Africa
- Reached 250,000 mothers and families, over 140 organizations in 54 countries
- Guidelines and training are available





Tools: How to play the game

Terms

Handle: Your Twitter username identified with the @ symbol.

Follow: The act of connecting with someone on Twitter.

Hashtag: Words preceded by a # sign (i.e., #WorldBDDay) tie various tweets together and relate them to a topic

Tweet: A post on Twitter. Limited to 140 characters.

Twitter Chat/Twitter relay: hosting a conversation utilizing a hashtag that ties a particular event together for a set time.

Thunderclap: Crowdspeak platform

Buzzday: All activates related to one campaign using a hashtag on a specific day

Meme

An early birth can mean a lifetime of disabilities. facebook.com/worldprematurityday

Vine



Twitter Stats



- Worldwide, 304 million active Twitter users in 2015
- Twitter year on year growth continues to rise
- In 2015, 20.5% of internet users in the US are expected to have twitter accounts.
- Mobile users are more active on Twitter than desktop users.
- Twitter Usage
- 27% 35-44 year olds
- 30% of 25-34 year olds
- 13% of 18-24 year olds

70% are of child bearing age





How we are playing the game?



World Prematurity Day

2014 Prematurity Awareness Month



Twitter chats

- Nov 11 8p ET #losschat
- Nov 13 2p ET #ActEarlychat with @CDC_NCBDDD
- Nov 14 24-hour Global Relay #worldprematurityday
- Nov 14 1p ET Parenting in the NICU #worldprematurityday
- Nov 17 Join in on #worldprematurityday and share a message
- Nov 19 2p ET #preemiechat with @NICHD_NIH
- Nov 20 1p ET #prematuritychat with @JNJGlobalHealth

For more information about these chats contact: askus@marchofdimes.org

World Prematurity Day NOVEMBER 17



World Birth Defects Day





TWEETREACH SNAPSHOT FOR

#worldbdday

FSTIMATED REACH

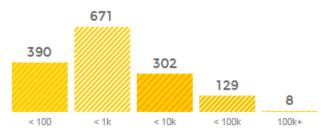
EXPOSURE

0

3,378,673

ACCOUNTS REACHED

8,230,428 IMPRESSIONS

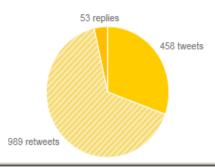


Bars show number of tweets sent by users with that many followers

ACTIVITY

0





Actual #worldbdday tweets in world languages (2014)

- Geboortedefekte raak 1 i in 33 babas wêreldwyd. Dit is 'n groot oorsaak van dood of ongeskiktheid. Leen jou stem. #WorldBDDay (Afrikaans)
- Likoli tsa tsoalo ama 1 + i ka 33 masea a lefatseng ka bophara. Ke ka sehloohong e bakang ka lefu kapa ho bogole. #WorldBDDay (Sesotho)
- Mtoto mchanga mmoja kati ya kila 33 duniani huathirika na kasoro za kuzaliwa. Hii ni sababisho kubwa ya vifo/ulemavu. #worldbdday (Swahili)





Notifications









416

TWEETS

FOLLOWING 207

FOLLOWERS 197

FAVORITES 82

LISTS

Salimah Walani

@SalimahWalani

Global Health Professional, Believer of equality and equity. All views expressed here are mine.

- New York
- Joined October 2012

10 Photos and videos



Photos & videos Tweets Tweets & replies

Salimah Walani retweeted



BBC News (World) @BBCWorld - 2h

Viewpoint: Treat migration as a development issue bbc.in/1KOBXs1





View summary



Salimah Walani @Salimah Walani · 40m

WHO | WHO recommendations on interventions to improve preterm birth outcomes who.int/reproductivehe...



P.Mastrojacovo @pierpa45 FOLLOWS YOU

Professor of Pediatrics. Expert in birth defects epidemiology and prevention

- Director ICBDSR Centre
- @ icbdsr.org
- (Joined November 2011

















TWEETS FAVORITES FOLLOWING FOLLOWERS 358 160 97 15

Tweets & replies Photos & videos Tweets

P.Mastrojacovo retweeted

IFSBH @ifsbh · Jun 25

Experts urge Philippines to pass #FolicAcid food #fortification law rappler.com/move-ph/issues ... @FFINetwork via @rapplerdotcom #birthdefects

View details 13 4 * 1

P.Mastroiacovo retweeted

BioMed Central @BioMedCentral - Jun 16

Genes and Environment has published its first articles today! Check out the launch blog: buff.ly/1dlhvQm





Following

Trends · Change

#WhyNotWednesday

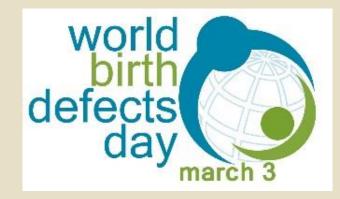
Something new, something awesome. Every Wednesday. Only with Verizon.

Promoted by Verizon Wireless USA

#NationalDogDay

World Birth Defects Day 3 March 2016

#WorldBDDay





What will you do?